



CANCELLATION AND PAYMENT POLICY FOR SKILLS & MORE ACTIVITY CAMPS

Career Seekers Direct (“CSD”) cancellation policy applies to all bookings, whether made online or directly. Cancellations must be made at least 24 hours before the time of the session booked or you will be liable for the full cost of the course.

All cancellations made with less than 48 hours before the course starts can expect a 50 % refund.

All cancellations made with less than 24 hours before the session starts will not be offered a refund.

All No Shows will resort in a full charge for the cost of the course including if you book with less than 24hrs until you are attending.

IF PAYMENT IS NOT RECEIVED BY THE ATTENDANCE DAY YOU WILL BE CHARGED AN EXTRA £2.50 ADMIN FEE.

A charge of £5 will be made for every 15 minutes past the pick-up time.

Career Seekers Direct reserve the right to cancel a particular day, should numbers be below 5 attendees to ensure the children are getting the most out of the activities/day. A full refund will be given in relation to the cancelled day in question.

Medication

Children should bring all medication in a sealed/named box and hand to the manager in charge when they arrive. If medication isn't brought, children will be turned away and no refund will be given.

Signed: E HARRISON

Name /Position: EVA HARRISON CSD CEO/Founder

Date: JULY 2020

Policy Reviewed: 19 May 2021

Policy Reviewed by: Neil Adams (Business Development & Quality Manager)

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